

ORDINANCE NO. 910

2nd Series

AN ORDINANCE OF THE CITY OF ALEXANDRIA GRANTING A FRANCHISE TO SPECTRUM MID-AMERICA, LLC ("CHARTER"), FOR A CABLE SYSTEM

The City Council of the City of Alexandria does hereby ORDAIN:

That Alexandria City Code Section 8.01 is hereby amended to read as follows.

Section 8.01. Cable Services Franchise.

Subd. 1. **Statement of Intent and Purpose.** That after a full public proceeding afforded reasonable notice and opportunity to be heard, it is hereby determined that the City is authorized, pursuant to applicable laws, to renew the non-exclusive Franchise authorizing Charter to construct, operate, upgrade, maintain and reconstruct Cable Systems within the City of Alexandria. It is the intent of this Ordinance to provide for and specify the means to attain the best possible Cable Service to the public.

Subd. 2. **Definitions.** For the purpose of this Ordinance, the following terms, phrases, words, and abbreviations shall have the meanings ascribed to them below. When not inconsistent with this context, words used in the present tense include the future tense, words in the plural number include the singular number, and words in the singular number include the plural number. The words "shall" and "will" are mandatory and "may" and "should" are permissive. Words not defined shall be given their common and ordinary meaning.

- A. "Basic Cable Service" means any service tier which includes the retransmission of local television broadcast signals.
- B. "Cable Act" collectively means the Cable Communications Policy Act of 1984 as amended by the Cable Television Consumer Protection and Competition Act of 1992 and the Telecommunications Act of 1996 and as the same may, from time to time be further amended.
- C. "Cable Channel" or "Channel" means a portion of the electromagnetic frequency spectrum which is used in a cable system and which is capable of delivering a television channel
- D. "Cable Operator" means any person or group of persons who: provides cable service over a cable system and directly or through one or more affiliates owns a significant interest in such cable system; or who otherwise controls or is responsible for, through any arrangement, the management and operation of such a cable system.
- E. "Cable Service" means: the one-way transmission to Subscribers of Video Programming or Other Programming Service; and subscriber interaction, if any, which is required for the selection or use of such Video Programming or Other Programming Service.
- F. "Cable System", or "System" shall mean a facility, consisting of a set of closed transmission paths and associated signal generation, reception, and control equipment that is designed to provide Cable Service which includes video programming and which is provided to multiple Subscribers within the City, but such term does not include: a facility that serves only to retransmit the television signals of one or more television broadcast stations; a facility that serves Subscribers without using any Public Way; a facility of a common carrier which is subject, in whole or in part, to the provisions of 47 U.S.C. §§ 201 et seq., except that such facility shall be considered a Cable System (other than for purposes of 47 U.S.C. Section 541(c)) to the extent such facility is used in transmission of video programming directly to Subscribers, unless the extent of such use is solely to provide interactive on-demand services; an open video system that complies with 47 U.S.C. Section 653; or any facilities of any electric utility used solely for operating its electric utility system.
- G. "City" means the City of Alexandria and all of the geographic area within its municipal boundaries. The City acts through its City Council and is empowered by federal, state and local law to grant this Franchise to Grantee.
- H. "FCC or "Commission" means the Federal Communications Commission or any legally appointed designated or elected agent or successor thereto.
- I. "Franchise" shall mean this renewal of the authorization previously issued by the City pursuant to Ordinance No. 682, 2nd Series which authorizes construction and operation of a Cable System.
- J. "Franchise fee" includes any tax, fee, or assessment of any kind imposed by the City or other governmental entity on the Grantee or Subscribers, or both, solely because of their status as such. The term "franchise fee" does not include: any tax, fee, or assessment of general applicability (including any such tax, fee, or assessment imposed on both utilities and cable operators or their services but not including a tax, fee, or assessment which is unduly

discriminatory against cable operators or cable subscribers); capital costs which are required by the franchise to be incurred by the cable operator for public, educational, or governmental access facilities; requirements or charges incidental to the awarding or enforcing of the franchise, including payments for bonds, security funds, letters of credit, insurance, indemnification, penalties, or liquidated damages; or any fee imposed under title 17 of the United States Code.

- K. "Grantee" means Spectrum Mid-America, LLC dba Charter Communications, and any lawful successor, transferee, or assignee thereto.
- L. "Gross Revenues" mean any revenue received by the Grantee, whether directly or indirectly, from the operation of the Cable System to provide Cable Services in the Service Area, including, but not limited to, basic cable services, pay cable service, franchise fees or other fees, auxiliary service charges, equipment rental income, installation and reconnecting fees, service call charges and advertising revenues, provided, however, that such phrase shall not include: bad debt, credits, refunds and deposits paid to Subscribers, tower rentals, amounts not actually received by Grantee, and any other special tax, assessment or fee such as business, occupation and entertainment tax.
Gross Revenues shall be calculated in accordance with generally accepted accounting principles ("GAAP"). The parties acknowledge that the Grantee may offer a bundle or package of Cable Services and non-Cable Services at a discounted rate. In order to calculate Gross Revenues, the Grantee will allocate revenues between Cable Services (which are subject to the Franchise Fee) and non-Cable Services (which are not subject to the Franchise Fee but may be subject to other fees and/or taxes) included in the bundle or package of services. The Grantee shall apportion the revenues generated from bundled or packaged services on a proportionate pro rata basis among the services offered unless such allocation methodology is directly in conflict with GAAP, in which case Grantee shall allocate bundled revenues in accordance with GAAP, and in no event shall the Grantee allocate the revenues to evade its Franchise Fee obligations under this Franchise.
- M. "Multichannel Video Programming Distributor" means a person such as, but not limited to, a cable operator, a multichannel multipoint distribution service, a direct broadcast satellite service, or a television receive-only satellite program distributor, who makes available for purchase, by subscribers or customers, multiple channels of video programming.
- N. "Normal business hours" means those hours during which most similar businesses in the community are open to serve Subscribers.
- O. "Normal operating conditions" means those service conditions which are within the control of the cable operator. Those conditions which are not within the control of the cable operator includes but are not limited to, natural disasters, civil disturbances, power or other unplanned outages, telephone network outages, and severe or unusual weather conditions.
- P. "Other Programming Service" means information that a cable operator makes available to all subscribers generally.
- Q. S. "Person" means an individual, natural person, proprietorship, general or limited partnership, association, joint stock company, trust, corporation, limited liability company, joint venture or other legally recognized entity, private or public, whether for profit or not for profit.
- R. "Public Way" shall mean the surface of, and the space above and below, any public roadway, highway, street, cartway, bicycle lane, and public sidewalk in which the local government unit has an interest, including, but not limited to, public utility easements, dedicated utility strips, or rights-of-way dedicated for compatible uses and any temporary or permanent fixtures or improvements located thereon now or hereafter held by the City in the Service Area which shall entitle the City and the Grantee to the use thereof for the purpose or installing, operating, repairing, maintaining and removing the Cable System. Public Way shall also mean any easement now or hereafter held by the City within the Service Area for the purpose of public travel, or for utility or public service use dedicated for compatible uses, and shall include other easements or rights-of-way as shall within their proper use and meaning entitle the City and the Grantee to the use thereof for the purposes of installing, operating, repairing, maintaining and removing the Grantee's Cable System over poles, wires, cables, conductors, ducts, conduits, vaults, manholes, amplifiers, appliances, attachments, and other property as may be ordinarily necessary and pertinent to the Cable System.
- S. "Public, Educational, or Governmental Access" means channel capacity designated for public, Educational, or governmental use.
- T. "Service Area" means the present municipal boundaries of the City, and shall include any additions thereto by annexation or other legal means, unless otherwise specified in the Franchise Agreement.
- U. "State" means the State Of Minnesota and any political subdivision or agency thereof.
- V. "Subscriber" means a Person who lawfully receives Cable Service in the City with the Grantee's express permission.

- W. "Video Programming" means programming provided by, or generally considered comparable to programming provided by, a television broadcast station.

Subd. 3. **Grant of Franchise.**

A. **Grant.**

1. The City previously granted to the Grantee's predecessor a cable television franchise pursuant to Ordinance No. 682, 2nd Series, which has expired and is superseded and replaced by this Franchise.
2. This Franchise authorizes the Grantee to construct and operate a Cable System and offer Cable Service and other services in along, among, upon, across, above, over, under, or in any manner connected with Public Ways within the Service Area and for that purpose to erect, install, construct, repair, replace, reconstruct, maintain, or retain in, on, over, under, upon, across, or along any Public Way and all extensions thereof and additions thereto, such poles, wires, cables, conductors, ducts, conduits, vaults, manholes. Pedestals, amplifiers, appliances, attachments. And other related property or equipment as may be necessary or appurtenant to the Cable System.
3. Grantee hereby certifies that its cable system has a capacity capable of delivering a minimum of 78 channels.

B. **Term.** The Franchise granted pursuant to this Ordinance shall be for a term of ten (10) years from the effective date of the Franchise, unless otherwise lawfully extended or terminated in accordance with the term of this Ordinance.

C. **Non-cable services.** Nothing in this Franchise shall be construed to prohibit the Grantee from offering any service over its Cable System that is not prohibited by applicable law.

D. **Acceptance; Effective Date.** Grantee shall accept the Franchise granted pursuant hereto by signing this ordinance and filing same with the City Administrator within sixty (60) days after the passage and final adoption of this Ordinance. The effective date of this Ordinance shall be the date when the Grantee has signed the Franchise.

E. **Compliance with Laws and Regulations.** The provisions of this franchise shall be subject to applicable federal, state and generally applicable local law adopted through an exercise of the City's police power and applied in a uniform and non-discriminatory manner. This Franchise complies with the Franchise standards contained in Minnesota Statutes Annotated (M.S.A.) Chapter 238: provided, however, if any provisions of M.S.A. Chapter 238 conflict with the Cable Act or other applicable federal law or rulings, the provisions of the Cable Act or such other federal law or ruling shall have precedence. To the extent any of the requirements imposed by Chapter 238 are eliminated, abrogated, or otherwise are no longer required to be contained in a franchise, such requirements shall be deemed to be removed from the Franchise and shall have no further force or effect. Grantee and the City shall conform to all state laws, rules, and regulations regarding cable communications not later than one (1) year after they become effective, unless otherwise stated, and shall further conform to all federal laws and regulations regarding Cable Services as they become effective. In the event of a conflict between local law and the provisions of this Franchise, the provisions of this Franchise shall govern.

Subd. 4. **Standards of Service.**

- A. **Construction Standards.** Grantee shall not commence construction of a cable services system, open or disturb the surface of any street, sidewalk, driveway or public place without first obtaining a permit from the proper municipal authority. If Grantee fails to meet the conditions of the permit the City shall have the right to put the street or public place back into the condition that existed immediately prior to use by the Grantee at the actual or reasonable expense of the Grantee, whichever is less. Such permit shall not be unreasonably withheld. All wires, conduits, cable and other property and facilities of the Grantee shall be located, constructed, installed and maintained in compliance with applicable codes. The Grantee shall keep and maintain all of its property so as not to unnecessarily interfere with the usual and customary trade, traffic and travel upon the streets and public places of the Franchise area or endanger the life or property of any persons.
- B. **Conditions of Street Occupancy.** All transmission and distribution structures, poles, other lines, and equipment installed or erected by the Grantee pursuant to the terms hereof shall be located so as to cause a minimum of interference with the proper use of Public Ways by the City or others and with the rights and reasonable convenience of owners who own property that adjoins any of said Public Ways.
- C. **Restoration of Public Ways.** If during the course of Grantee's construction, operation, or maintenance of the Cable System there occurs a disturbance of any Public Way by Grantee, it shall, at its expense, replace and restore such Public Way to the condition of the Public Way reasonably comparable to what was in existence immediately prior to such disturbance,

except to the extent such disturbance arises from the acts or omissions of the Grantor or a third party, other than a third-party contractor or subcontractor of Grantee.

- D. **Relocation at Request of City.** Upon its receipt of reasonable advance notice, not to be less than sixty (60) days, the Grantee shall at its own expense, protect, support, temporarily disconnect, relocate in the Public Way, or remove from the Public Way, any property of the Grantee when lawfully required by City by reason of traffic conditions, public safety, street abandonment, freeway and street construction, change or establishment of street grade, installation of sewers, drains, gas or water pipes, or any other type of structures or improvements by the City. If public funds are available to any company using such street, easement, or right-of-way for the purpose of defraying the cost of any of the foregoing, such funds shall also be made available to the Grantee.
- E. **Relocation at Request of Third Party.** The Grantee shall, on the request of any person holding a building moving permit issued by the City, temporarily raise or lower its wires to permit the moving of such building, provided: (a) the expense of such temporary raising or lowering of wires is paid by said person, including, if required by the Grantee, making such payment in advance; and (b) the Grantee is given not less than thirty (30) days advance written notice to arrange for such temporary wire changes.
- F. **Trimming of Trees and Shrubbery.** The Grantee shall have the authority to trim trees or other natural growth overhanging any of its Cable System in the Public Ways of the Service Area so as to prevent branches from coming in contact with the Grantee's wires, cables, or other equipment. The Grantee shall reasonably compensate the City or property owner for any damages caused by such trimming, or shall, in its sole discretion and at its own cost and expense, reasonably replace all trees or shrubs damaged as a result of any construction of the Cable System undertaken by Grantee. Such replacement shall satisfy any and all obligations Grantee may have to the City or property owner pursuant to the terms of this section.
- G. **Safety Requirements.** Construction, installation, and maintenance of the Cable System shall be performed in an orderly and workmanlike manner. All such work shall be performed in substantial accordance with applicable FCC or other federal, state, and local regulations. The Cable System shall not unreasonably endanger or interfere with the safety of persons or property in the Service Area.
- H. **Aerial and Underground Construction.** In those areas where electric and telephone service distribution facilities are underground, the Grantee likewise shall construct, operate, and maintain all of its transmission and distribution facilities underground. In those areas where electric or telephone service facilities are aerial Grantee shall have discretion to construct, operate, and maintain its transmission and distribution facilities, or any part thereof, either aerial or underground, provided that the City reserves the right to require undergrounding in a generally applicable and non-discriminatory manner to the extent consistent with applicable law. Nothing contained in this section shall require Grantee to construct, operate and maintain underground any ground-mounted appurtenances such as, but not limited to, subscriber taps, line extenders, system passive devices (splitters, directional couplers), amplifiers, power supplies, pedestals, or other related equipment. Notwithstanding anything to the contrary contained in this section, in the event that all of the transmission or distribution facilities of the respective public utilities providing telephone communications and electric services are placed underground after the effective date of this Ordinance, Grantee shall be required to construct, operate, and maintain its transmission and distribution facilities underground on a prospective basis and for new construction only. The Grantee may be reimbursed for its costs of relocating facilities underground as provided under applicable law.
- New Developments.** The City shall use its best efforts to provide the Grantee with written notice of the issuance of building or development permits for planned commercial/residential developments within the Service Area requiring undergrounding of cable facilities. The Grantee shall then be responsible for coordinating such undergrounding with the developers, at Grantee's sole discretion and in compliance with the line extension requirements contained herein. Installation from utility easements to individual homes or other structures shall be at the cost of the home/building owner or Developer unless otherwise provided.
- I. **Required Extensions of Service.** The Cable System as constructed as of the date of the passage and final adoption of this Ordinance substantially complies with the material provisions hereof. Grantee is hereby authorized to extend the Cable System as necessary, as desirable, or as required pursuant to the terms hereof within the Service Area. Whenever Grantee shall receive a request for service from at least eight (8) Subscribers within 1,320 cable-bearing strand feet (one-quarter cable mile) of the nearest accessible tie-in point on the Cable System, it shall extend its Cable System to such Subscribers at no cost to said Subscribers for system extension, other than the usual connection fees for all Subscribers provided that such extension is technically feasible, and if it will not adversely affect the

operation, financial condition, or market development of the Cable System, or as provided under Section 3.13 of this Ordinance.

- J. **Subscriber Charges for Extensions of Service.** No Subscriber shall be refused Cable Service arbitrarily. However, for unusual circumstances, such as a Subscriber's request to locate his cable drop underground, existence of more than one hundred twenty-five (125) feet of distance from distribution cable to connection of service to Subscribers, or a density of less than eight (8) Subscribers per 1,320 cable-bearing strand feet of trunk or distribution cable, Cable Service or other service may be made available on the basis of a capital contribution in aid or construction, including cost of material, labor, and easements. . Grantee may require that the payment of the capital contribution in aid of construction borne by such potential Subscribers be paid in advance.
- K. **Service to Public Buildings.** Grantee shall provide Basic Cable Service and one outlet to each of the following public facilities: Discovery Middle School, Alexandria Area High School, City Hall, and Alexandria Fire Department at their current locations, provided such service and any associated equipment will be billed and paid according to a written agreement between the City and Grantee.
- L. **Emergency Use.** Grantee shall comply with 47 U.S.C. 544(g) and all regulations issued pursuant thereto with respect to an Emergency Alert System ("EAS"). The Grantor shall permit only appropriately trained and authorized Persons to operate the EAS equipment and shall take reasonable precautions to prevent any use of the Grantee's Cable System in any manner that results in inappropriate use thereof, or any loss or damage to the Cable System. The Grantor shall hold the Grantee, its employees, officers and assigns harmless from any claims or costs arising out of use of the EAS.
- M. **Public, Educational, and Governmental (PEG) Access Channel.** Grantee shall provide to each of its Subscribers who receives some or all of the Cable Services on the Cable System, reception on at least one specially designated non-commercial public, educational and governmental access channel. The specially designated public, educational and governmental access channel may be used by the general public on a first-come, first-served, nondiscriminatory basis. The specially designated access channel may be used by local education authorities and local government on a first-come, first-served, nondiscriminatory basis during those hours when the channel is not in use by the general public.
- N. **Other Access Requirements.**
1. Grantee shall have no responsibility to produce programming for or to operate the access channel; Grantee's responsibility shall be to provide the access channel and to allow it to be used to distribute programming produced by the City and/or other third parties. Access channel programming and operation shall be the City's responsibility, subject to any access channel policies and procedures which the City may adopt consistent with applicable law. The PEG channel may be placed on any tier of service available to Subscribers.
 2. **Additional Access Channels.** Whenever the specially designated access channel set forth above is in use during eighty percent (80%) of the weekdays (Monday through Friday), for eighty percent (80%) of the time during a consecutive three (3) hour period for six (6) weeks running, and there is demand for use of an additional channel for the same purpose, the Grantee shall have six (6) months in which to provide a second specially designated access channel for the same purpose.
 3. **Access Channel Operating Rules.** The Grantee shall establish rules pertaining to the administration of the specially designated access channel(s). The rules shall be consistent with any state or federal rules or regulations relating to access channels.
 4. **Origination Capability.** Grantee shall provide the Cable System capacity and equipment to enable origination and transmission of PEG programming from the following location:
 - i. Alexandria City Hall;

The parties acknowledge and agree that programming is currently originated from Alexandria High School, but relocation of the equipment to Alexandria City Hall is in progress. Grantee shall, at no cost to the City, provide an SD fiber optic connection to the Alexandria City Hall. . Such relocation shall be completed as soon as is feasible, subject to mutual agreement concerning such timing. In the event the City wishes to relocate the origination point in the future or upgrade the signal on the channel to a high definition signal, the City shall be responsible for all expenses associated with such relocation or upgrade. The City also will be responsible for any new or replacement equipment costs necessary for the origination of PEG programming from City Hall.

Subd. 5. **Regulation by City.**

A. Franchise Fee.

1. Grantee shall pay to the City a Franchise fee of 5% of Gross Revenues on a quarterly basis. The Franchise fee payment shall be due and payable ninety (90) days after the close of the preceding quarter.
2. Grantee shall document its computation of the Franchise fee by providing a summary of revenues by category, upon request.
3. The City shall have the right to audit Grantee's books and other financial records in order to verify the accuracy of the franchise fee payment.

B. Rates and Charges.

1. The City may not regulate the rates for the provision of Cable Service, except as expressly provided herein and except as authorized pursuant to federal and state law including, but not limited to, the Cable Act and FCC Rules and Regulations relating thereto as amended from time to time. From time to time, and at any time, Grantee has the right to modify its rates and charges including, but not limited to, the implementation of additional charges and rates: provided, however, that Grantee shall give notice to the City of any such modifications or additional charges thirty (30) days prior to the effective date thereof.
2. A schedule of the current Subscriber charges, as well as the form of residential Subscriber contract, specifying the current length and term of subscriber contracts, shall be kept on file, and available for public inspection during normal office hours, at the office of Grantor.

C. Renewal of Franchise.

1. The City and the Grantee agree that any proceedings undertaken by the City that relate to the renewal of the Grantee's Franchise shall be governed by and comply with the provisions of Section 626 of the Cable Act (as such existed as of the effective date of the Cable Act), unless the procedures and substantive protections set forth therein shall be deemed to be preempted and superseded by the provisions of any subsequent provision of federal or state law.
2. The City and Grantee may agree to undertake and finalize negotiations regarding renewal of this Franchise and the City may grant a renewal thereof. The Grantee and the City consider the terms set forth in this section to be consistent with the express provisions of Section 626 of the Cable Act.

D. Abandonment or Removal of Franchise Property.

1. Grantee shall not terminate this Franchise or abandon any portion of its Cable System without giving at least three (3) months prior written notice to City. Grantee shall not abandon any portion of the Cable System without compensating the City for any damages resulting to the City from the abandonment.
2. Subject to 47 U.S.C. § 546, at the expiration of the term for which the Franchise is granted, or upon its earlier revocation or termination, as provided for herein and/or in the Franchise Agreement, in any such case without renewal, extension or transfer, the City shall have the right to require Grantee to remove, at its own expense, all above-ground portions of the Cable System from all Streets and public ways within the City within a reasonable period of time, which shall not be less than one hundred eighty (180) days, except to the extent grantee is authorized or utilizing the System pursuant to other Applicable Laws.
3. Notwithstanding anything to the contrary set forth in this Ordinance, the Grantee may, with the consent of the City, abandon any underground Franchise property in place so long as it does not materially interfere with the use of the Street or Public Way in which such property is located or with the use thereof by any public utility or other cable Grantee.

E. Sale or Transfer of Franchise.

1. This Franchise or Cable System shall not be sold, assigned or transferred, either in whole or in part, or leased or sublet in any manner, nor shall title thereto, either legal or equitable, or any right, interest or property therein, pass to or vest in any person, without full compliance with the procedure set forth in this Section and Minn. Stat. § 238.083.
2. The provisions of this Section shall apply to the sale or transfer of all or a portion of Grantee's Cable System(excluding a transfer to any parent, subsidiary, or affiliate of Grantee), or sale or transfer of stock or other interest in Grantee so as to create a new controlling interest in the Cable System. The term "controlling interest" as used herein is not limited to majority stock ownership, but includes actual working control in whatever manner exercised.

- i. The parties to the sale or transfer shall make a written request to City its approval of a sale or transfer. City shall then make a determination pursuant to this Franchise as to the exercise of its first right of refusal to purchase System.
 - ii. City shall reply in writing within thirty (30) days of the request and shall indicate approval of the request or its determination that a public hearing is necessary.
 - iii. If a public hearing is deemed necessary pursuant to (ii) above, such hearing shall be conducted within thirty (30) days of such determination and notice of any such hearing shall be given fourteen (14) days prior to the hearing by publishing notice thereof. The notice shall contain the date, time and place of the hearing and shall briefly state the substance of the action to be considered by City.
 - iv. Within thirty (30) days after the public hearing, City shall approve or deny in writing the sale or transfer request, or it shall exercise its right of first refusal. Approval shall not be unreasonably withheld.
 - v. Grantee, upon transfer, shall within sixty (60) days thereafter file with City a copy of the deed, agreement, mortgage, lease or other written instrument evidencing such sale, transfer of ownership or control or lease, certified and sworn to as correct by the Grantee.
3. In reviewing a request for sale or transfer, the City may inquire into the qualifications of the prospective controlling party as permitted by applicable law, and Grantee shall assist City in so inquiring. City may condition said transfer upon the new controlling party's compliance with the terms and conditions of this Franchise. In no event shall a transfer or assignment of ownership or control be approved without the transferee assuming the obligations of this Franchise.
- F. **City's Right to Purchase System.** Subject to and only to the extent that such a right is required to be part of a franchise under Minnesota law, the City shall be entitled to a right of first refusal of any bona fide offer to purchase the Grantee as set forth in section E above. Bona fide offer as used in this Section means a written offer which has been accepted by Grantee subject to City's rights under this Franchise. The price to be paid by City shall be the bona fide offer for the Cable System including the same terms and conditions as the bona fide offer. The City shall notify Grantee of its decision to purchase within ninety (90) days of City's receipt from Grantee of a copy of bona fide offer. If the City decides to exercise this right of first refusal, the City must complete its acquisition of the Cable System within 60 days after notifying Grantee of its decision to do so.
- G. **Removal of Property.** Upon revocation, termination, non-renewal or forfeiture of this Franchise, Grantee shall, if the City so requests, remove all of its cables, wires and appliances from the streets, alleys, and other public places, with the exception of those portions of said cables, wires and appliances as are then being utilized and operated by Grantee under any other lawful and effective governmental permit or license. If the same are not so removed, the City may cause the same to be removed and recover the reasonable costs thereof from Grantee.
- H. **Continuing Administration Responsibility.** The Office of the City Administrator shall be responsible for the continuing administration of this Franchise. The City Council may appoint an advisory body or commission to provide such advice and oversight concerning cable matters as may be deemed appropriate, provided the City's franchising authority shall be exercised only by the City.

Subd. 6. **Technical Compliance**

A. **Technical Standards.**

1. The Grantee shall construct, install, operate and maintain its System in a manner consistent with all applicable laws and the Federal Communications Commission technical standards, and any standards set forth in its Franchise Agreement.
2. Grantee shall at all times fully comply with the provisions of the Federal Communications Commission technical standards at Section 76. Subpart K or the Code of Federal regulations and found in 47 CFR 76.601 to §§ 76.617, as may be amended from time to time. Upon the City's request. Grantee shall provide the City with a copy of any tests required to be performed pursuant to FCC standards.
3. All installation of electronic equipment shall be installed in accordance with the provisions of the National Electrical and Safety Code as may from time to time be amended. All construction practices shall be in accordance with all applicable section of the Occupational Safety and Health Act of 1970, as amended, as well as all other Applicable Laws.
4. Antennae and their supporting structures (towers) shall be painted, lighted, erected and maintained in accordance with all applicable rules and regulations of the Federal Aviation Administration and all other Applicable Laws.

5. Grantee shall provide a Cable System capable of delivering a minimum of 78 channels of programming.
- B. Technical Violations.** The parties hereby agree that it is not the City's intention to subject the Grantee to penalties, fines, forfeitures or revocation of the Franchise for so-called technical breach(es) or violation(s) of the Franchise or local cable ordinance, which shall include but are not limited to the following:
1. In instances or for matters where a violation or a breach by the Grantee of the Franchise or local cable ordinance was good faith error that resulted in no or minimal negative impact on the customers within the Service Area:
or
 2. Where there existed circumstances reasonably beyond the control of the Grantee and which precipitated a violation by the Grantee of the Franchise or local cable ordinance, or which were deemed to have prevented the Grantee from complying with a term or condition of the Franchise or local cable ordinance.
- C. Records required and City's right to inspect.**
1. **Reports Required.** The Grantee's schedule of charges, contract or application forms for regular Subscriber Cable Service, policy regarding the processing of Subscriber complaints, delinquent Subscriber disconnect and reconnect procedures and any other terms and conditions adopted as the Grantee's policy in connection with its Subscribers shall be filed with the City, or a website link to such policies be provided to the City, upon request.
 2. The Grantee shall maintain:
 - i. A record of all written complaints received regarding customer service, interruptions or degradation of Cable Service for one (1) year, including the resolution of such complaints.
 - ii. A full and complete set of strand maps showing the location of the Cable System in the City.
 - iii. Records of revenues and other financial information relative to the computation of the Franchise Fee set forth herein as further specified in Subd. 6.C.3.
 - iv. An accurate count of the number of Subscribers in the Service Area.
 3. **Inspection of Records.** Grantee shall permit any duly authorized representative of the City, upon receipt or advance written notice to examine during Normal Business Hours and on a nondisruptive basis records as are reasonably necessary to ensure Grantee's compliance with the Franchise. Such notice shall specifically reference the subsection of the Franchise that is under review so that the Grantee may organize the necessary books and records for easy access by the City. The Grantee shall not be required to maintain any books and records for Franchise compliance purposes longer than three (3) years, except service complaints, which shall be kept for one (1) year as specified above. The Grantee shall not be required to provide Subscriber information in violation of Section 631 of the Cable Act. The City agrees to treat as confidential any books, records or maps that constitute proprietary or confidential information to the extent Grantee makes the City aware of such confidentiality. If the City believes it must release any such confidential books or records in the course of enforcing this Franchise, or for any other reason, it shall advise Grantee in advance so that Grantee may take appropriate steps to protect its interests. Until otherwise ordered by a court or agency of competent jurisdiction, the Grantor agrees that, to the extent permitted by State and federal law, it shall deny access to any of Grantee's books and records marked confidential, as set forth above, to any Person.
- D. Reports.**
1. Upon request, Grantee shall, within ninety (90) days, submit a written report to the City with respect to the preceding calendar year containing the following information pertaining to the Cable System authorized pursuant to this Franchise:
 2. All reports required under this Franchise, except those required by law to be kept confidential, shall be available for public inspection in the Grantee's offices during Normal Business Hours.
 3. All reports and records required under this Ordinance shall be furnished at the sole expense of Grantee, except as otherwise provided in this Franchise.
- E. Audit.** The City and its agents and representatives shall have authority to arrange for and conduct at City's expense an audit of Grantee's accounting and financial records for the sole purpose of verifying the Grantee's franchise fee payment. Grantee shall first be given ten (10) days written notice of the inspection and description, to the best of City's ability, of the books, records, documents and equipment it wants to audit. The Grantee shall also have the right to audit and review any and all PEG fee financial records throughout the term of this Franchise.

- F. **Monitoring and Compliance Reports.** Upon request. Grantee shall provide a written report of the FCC performance tests for the System required in Part 76. Section 76.601 of FCC rules and regulations.

Subd. 7. **Insurance, Indemnification and Bonds or Other Surety**

- A. The Grantee shall maintain throughout the term of the Franchise insurance in amounts at least as follows:

Workers' Compensation Statutory Limits

Commercial General Liability [\$1,000,000] per occurrence
Combined Single Liability (C.S.L.) [\$2,000,000] General
Aggregate

Auto Liability including coverage [\$1,000,000] per occurrence C.S.L. on all owned, non-owned hired autos Umbrella Liability

Umbrella Liability [\$1,000,000] per occurrence C S, L.

- B. The Grantor shall be added as an additional insured, arising out of work performed by Charter, to the above Commercial General Liability, Auto Liability and Umbrella Liability insurance coverage.
- C. The Grantee shall furnish the Grantor with current certificates of insurance evidencing such coverage upon request.
- D. Grantee hereby agrees to indemnify and hold the Grantor, including its agents and employees, harmless from any claims or damages resulting from the negligent actions of Grantee in constructing, operating or maintaining the Cable System. Grantor agrees to give the Grantee written notice of its obligation to indemnify Grantor within ten (10) days or receipt of a claim or action pursuant to this section. Notwithstanding the foregoing, the Grantee shall not be obligated to indemnify Grantor for any damages, liability or claims resulting from the willful misconduct or negligence of Grantor or for the Grantor's use of the Cable System.

Subd. 8. **Enforcement and Termination of Franchise**

- A. **Notice of Violation.** In the event that the City believes that the Grantee has not complied with the terms of the Franchise, it shall notify Grantee in writing of the exact nature of the alleged noncompliance.
- B. **Grantee's Right to Cure or Respond.** Grantee shall have thirty (30) days from receipt of the notice described in Subd. 8 (a) to respond to the City contesting the assertion or noncompliance or; (b) to cure such default or; (c) in the event that, by the nature of default, such default cannot be cured within the thirty (30) day period, initiate reasonable steps to remedy such default and notify the City of the steps being taken and the projected date of completion.
- C. **Public Hearing.** In the event that Grantee disputes the noncompliance, or in the event that the alleged default is not remedied within thirty (30) days after the Grantee is notified of the alleged default pursuant to Subd. 8.A. or the Grantee fails to notify the City of the steps being taken to remedy a default that cannot be cured within thirty (30) days, , the City shall schedule a public hearing to investigate the alleged default. Said public hearing shall be held at the next regularly scheduled meeting of the City Council, provided Grantee shall have at least fifteen (15) days prior notice of the hearing. The City shall notify the Grantee, in writing, of the time and place of such hearing and provide the Grantee with an opportunity to be heard.
- D. **Enforcement.**
1. Subject to applicable federal and state law, in the event the City, after such hearing, determines that Grantee is in default of any provision of the Franchise, the City may:
 - i. Commence an action at law for monetary damages or seek other equitable relief:
 - ii. In the case of a substantial default of a material provision of the Franchise, any attempt by Grantee to evade the provisions of the Franchise, or Grantee practices fraud or deceit upon the City, declare the Franchise Agreement, and the rights and privileges thereof, to be revoked: or
 - iii. Seek specific performance of any provision, which reasonably lends itself to such remedy, as an alternative to damages.
 2. Any such determination by the City shall be subject to review by a court of competent jurisdiction. During any appeal period, this Franchise shall remain in full force and effect unless the term thereof sooner expires.

3. The Grantee shall not be relieved of any of its obligations to comply promptly with any provision of the Franchise by reason of any failure of the City to enforce prompt compliance.
 4. Nothing in this Franchise, including the enforcement provisions set forth in herein, shall prevent Grantee from filing at any time a legal action in any court or tribunal having appropriate and competent jurisdiction seeking a declaration or enforcement of Grantee's rights or obligations under the Franchise.
- E. **Force Majeure.** The Grantee shall not be held in default under, or in noncompliance-with, the provisions of the Franchise, nor suffer any enforcement or penalty relating to noncompliance or default (including termination, cancellation or revocation of the Franchise), where such noncompliance or alleged defaults occurred or were caused by strike, riot, war, earthquake, flood, tidal wave, unusually severe rain or snow storm, hurricane, tornado or other catastrophic act of nature, labor disputes, unavailability of equipment, access to third party facilities including but not limited to poles, conduits, or railroad crossings, governmental, administrative or judicial order or regulation or other event that is reasonably beyond the Grantee's ability to anticipate and control.

Subd. 9. Unauthorized Reception

- A. **Misdemeanor.** In addition to those criminal and civil remedies provided by state and federal law, it shall be a misdemeanor for any person, firm or corporation to create or make use of any unauthorized connection, whether physically, electrically, acoustically, inductively, or otherwise, with any part of the Cable System without the express consent of the Grantee. Further, without the express consent of Grantee, it shall be a misdemeanor for any person to tamper with, remove, or injure any property, equipment, or part of the Cable System or any means of receiving Cable Service or other services provided thereto. Subject to applicable federal and state laws the City shall incorporate into its criminal code, if not presently a part thereof, criminal misdemeanor law that will enforce the intent of this section.

Subd. 10. Consumer Protection Provisions

- A. **Customer Service Standards.** The City hereby adopts the customer service standards set forth in 47 C.F.R. §76.309 and §§ 76.1601-1604 of the FCC's rules and regulations, as amended. The Grantee shall comply in all respects with the customer service requirements established by the FCC.

Subd. 11. Miscellaneous Provisions

- A. **Preemption.** If the FCC, or any other federal or state body or agency shall now or hereafter exercise any paramount jurisdiction over the subject matter of the Franchise, then to the extent such jurisdiction shall preempt and supersede or preclude the exercise of the like jurisdiction by the City, the jurisdiction of the City shall cease and no longer exist.
- B. **Actions of City.** In any action by the City or representative thereof mandated or permitted under the terms hereof, such party shall act in a reasonable, expeditious, and timely manner. Furthermore, in any instance where approval or consent is required under the terms hereof, such approval or consent shall not be unreasonably withheld.
- C. **Franchise Required.** It shall be unlawful for any Person to construct, operate or maintain a Cable Services System in City unless such Person or the Person for whom such action is being taken shall have first obtained and shall currently hold a valid Franchise Ordinance. It shall also be unlawful for any Person to provide Cable Service in City unless such Person shall have first obtained and shall currently hold a valid Franchise Ordinance. All Cable Services Franchises granted by City shall contain the same substantive terms and conditions.
- D. **Notice.** Unless expressly otherwise agreed between the parties, every notice or response to be

served upon the City or Grantee shall be in writing, and shall be deemed to have been duly given to the required party five (5) business days after having been posted in a properly sealed and correctly addressed envelope by certified or registered mail, postage prepaid, at a post office or branch there of regularly maintained by the U.S. Postal Service.

The notices or responses to the City shall be addressed as follows:

City of Alexandria
Attn: City Administrator
704 Broadway
Alexandria, MN 56308

The notices or responses to the Grantee shall be addressed as follows:

Charter Communications
Attn: Director, Government Affairs
16900 Cedar Ave S
Rosemount, MN 55068

Copy to: Charter Communications
Attn: Vice President, Local Gov't Affairs
601 Massachusetts Ave NW, Suite 400W
Washington, DC 20001

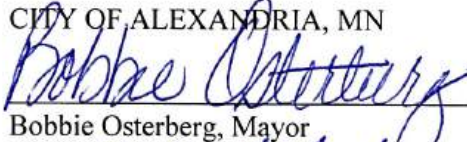
City and the Grantee may designate such other address or addresses from time to time by giving notice to the other.

- E. **Descriptive Headings.** The captions to sections contained herein are intended solely to facilitate the reading thereof. Such captions shall not affect the meaning or interpretation of the text herein.
- F. **Severability.** If any section, sentence, paragraph, term, or provision hereof is determined to be illegal, invalid, or unconstitutional by any court of competent jurisdiction or by any state or federal regulatory authority having jurisdiction thereof, such determination shall have no effect on the validity of any other section, sentence, paragraph, term or provision hereof, all of which will remain in full force and effect for the term of the Franchise or any renewal or renewals thereof.

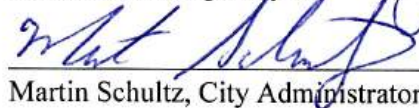
Passed and adopted this 15th day of August 2024 pursuant to applicable federal, state and local law.

Considered and approved this 15th day of August 2024.

CITY OF ALEXANDRIA, MN



Bobbie Osterberg, Mayor



Martin Schultz, City Administrator

Accepted this 16th day of September, 2024.

SPECTRUM MID-AMERICA, LLC, BY: CHARTER COMMUNICATIONS, INC., its MANAGER

Signature: 

Name/Title: Paul Abbott, VP, Local Government Affairs & Franchising